

DERRICK JAMES NEUFELD

Associate Professor of Information Systems
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EDUCATION

Ph.D. Richard Ivey School of Business, The University of Western Ontario, 1997
CMA The Society of Management Accountants of Manitoba, 1991
B.Comm.(Hons) Asper School of Business, The University of Manitoba, 1986

EXPERIENCE

Richard Ivey School of Business, The University of Western Ontario:

- Associate Professor, 2006 – present
- Assistant Professor, 1999 – 2006
- Research Assistant, 1992 – 1995
- Assistant Course Director Canadian Information Processing Society, 1992, 1993

Asper School of Business, The University of Manitoba:

- Assistant Professor, 1995 – 1999
- Instructor, 1989 – 1991
- Systems Analyst, 1985 – 1989

School of Business, University of Victoria:

- International EMBA, Bangkok, Thailand, Visiting Instructor, July 1998

Other:

- President, Info-Gen Research, 1985 – present

PROFESSIONAL AFFILIATIONS

- Association of Information Systems (AIS)
- Academy of Management (AoM)
- Administrative Sciences Association of Canada (ASAC)
- Institute for Operations Research and Management Science (INFORMS)
- Society of Management Accountants of Canada (SMAC)

RESEARCH GRANTS

- Use of Digital Artifacts, Knowledge Coordination and Performance in Highly Virtual Teams – National Natural Science Foundation of China, with Y. Fang.
- Trust Online – UWO Internal (2011)
- The IT Leadership Gap – UWO Internal (2008 – 2009)
- Virtual Organizations – UWO Internal (2005 – 2008)
- Trust Online – UWO Academic Development Fund (2006 – 2007)
- Remote Leadership – Arts, Humanities & Social Sciences, SSHRC 4/A (2004 – 2006)
- Remote Leadership – UWO Internal (2001 – 2005)
- Communication & Telecommuting – UWO (1999 – 2001)
- MIS Content Analysis Case Study – U/M (1998)
- Leveraging Load Data via the Web – Manitoba Hydro (1997)

- New Faculty Research Grant – U/M (1995)
- Graduate Research Fellowship – UWO (1995)
- Research Expense Award – Four anonymous firms (1995)
- Ontario Graduate Scholarship (1993 – 1994)
- Recognition Scholarship – UWO (1993)
- Plan for Excellence Doctoral Fellowship – UWO (1991)

HONOURS & AWARDS

- JMIS Dozen Award, top 12 paper published in the journal's 30-year history (2013)
- Research Merit Award, Richard Ivey School of Business, UWO (2011)
- Dean's Commendation Letter for HBA Teaching, Richard Ivey School of Business (2011)
- Research Merit Award, Richard Ivey School of Business, UWO (2010)
- Teaching Honour Roll Award of Excellence, University Students' Council, UWO (2009 – 2010)
- Best Publication of 2009 Award, AIS/ICIS Senior Scholars Consortium (2009)
- Best Paper Award, Americas Conference on Information Systems (2005)
- Best Case Award, Runner Up, Administrative Sciences Association of Canada (2002)
- Best Paper Award, Americas Conference on Information Systems (2001)
- Best Paper Nomination, Hawaiian International Conference on System Sciences (2001)
- Teacher Recognition Award, MIS Association, Asper School of Business, U of Manitoba (1999)
- Research Recognition Award, Xerox Canada (1995)
- Doctoral Consortium, International Conferences on Information Systems, Victoria (1994)
- Doctoral Consortium, Administrative Sciences Association of Canada, Halifax (1994)
- Suncor Doctoral Fellowship (1992)

RESEARCH – IN DEVELOPMENT

- [1] Neufeld, D.J. Toward a social choice theory of cyber crime.
- [2] White, R., Neufeld, D.J. & Roghanizad, M. Trust online: A prisoner's dilemma experiment.
- [3] Neufeld, D.J. Open source leadership.
- [4] Neufeld, D.J. The agile entrepreneur.

RESEARCH – UNDER REVIEW

- [1] Ho, M. & Neufeld, D.J., Why we need hackers. Communications of the ACM.
- [2] Brotheridge, C., Neufeld, D.J. & Dyck, B. E-mail as a rich communication medium. Journal of Managerial Psychology.
- [3] Fang, Y. & Neufeld, D.J. Knowledge boundary spanning in global virtual teams. MIS Quarterly. (Undergoing 2nd revision.)

RESEARCH – ARTICLES IN REFEREED JOURNALS

- [1] Neufeld, D.J., Fang, Y., & Wan, Z. (2013). Community of practice behaviors and individual learning outcomes. Group Decision & Negotiation 22(4), pp. 617-639.
- [2] Neufeld, D.J., Wan, Z., & Fang Y. (2010). Remote leadership, communication effectiveness and leader performance. Group Decision and Negotiation 19(2), pp. 227-246.
- [3] Fang, Y. & Neufeld, D.J. (2009). Understanding sustained participation in open source software projects. Journal of Management Information Systems 25(4), pp. 9-50. *IS Best Publication of 2009 Award (2010), <http://ais.site-ym.com/?BestPublicationsAward>. *JMIS Dozen Award (2013), reprinted in "Celebrating 30 Years of the Journal of Management Information Systems", available at <http://www.mesharpe.com/JMIS30years.htm>.
- [4] Dong, L., Neufeld, D.J., & Higgins, C.A. (2009). Top management support of enterprise systems implementations. Journal of Information Technology 24(1), pp. 46-54.
- [5] Dong, L., Neufeld, D.J., & Higgins, C.A. (2008). Testing Klein and Sorra's innovation implementation model. Journal of Engineering and Technology Management 25(4), pp. 237-

255.

- [6] Neufeld, D.J., Dong, L., & Higgins, C.A. (2007). Charismatic leadership and user acceptance of information technology. European Journal of Information Systems 16(4), pp. 494-510.
- [7] Neufeld, D.J., Fang, Y. & Huff, S. (2007). The IS identity crisis. Communications of the Association for Information Systems 19(19), pp. 447-464.
- [8] Wan, Z., Fang, Y., Neufeld, D.J. (2007). The role of information technology in technology-mediated learning: A review of the past for the future. Journal of Information Systems Education 18(2), pp. 183-192.
- [9] Fang, Y. & Neufeld, D.J. (2006). The pendulum swings back – Individual acceptance of re-centralized application platforms, The DATA BASE for Advances in Information Systems 37(2&3), pp. 33-41.
- [10] Neufeld, D.J. & Fang, Y. (2005). Individual, social and situational determinants of telecommuter productivity, Information & Management 42(7), pp. 1037-1049.
- [11] Howell, J.M., Neufeld, D.J. & Avolio, B.J. (2005). Examining the relationship of leadership and physical distance with business unit performance, Leadership Quarterly 16(2), pp. 273-285.
- [12] Parent, M., Neufeld, D.J., Gallupe, R.B. (2002). An exploratory longitudinal analysis of GSS use in the case method classroom. Journal of Computer Information Systems, 43(1), pp. 70-80.
- [13] Neufeld, D.J. & Haggerty, N. (2001). Collaborative team learning in information systems: A pedagogy for developing team skills and high performance. Journal of Computer Information Systems, 42(1), pp. 37-43.
- [14] Neufeld, D.J. & Griffith, S. (2000). Isobord's Geographic Information System (GIS) Solution. Annals of Cases on Information Technology, volume II, edited by Mehdi Khosrowpour, Hershey, Pennsylvania: Idea Group Publishing.
- [15] Duxbury, L.E. & Neufeld, D.J. (1999). An empirical evaluation of the impacts of telecommuting on intra-organizational communication. Journal of Engineering and Technology Management, 16(1), pp. 1-28.
- [16] Neufeld, D.J. (1996). The ethics of telework, Science and Engineering Ethics, 2(2), pp. 225-229.

RESEARCH – BOOKS & BOOK CHAPTERS

- [1] Stair, R.M., Reynolds, G.W., Aldcorn, J. & Neufeld, D.J. (2012). Principles of Information Systems: A Managerial Approach, First Canadian Edition, Toronto: Nelson.
- [2] Fang, Y., Neufeld, D.J. & Compeau, D. (2012). Profiting from Information Resources: China Practices and Global Trends, Ivey Case Book.
- [3] Neufeld, D.J. & Griffith, S. (2005). Isobord's Geographic Information System (GIS) Solution. In GIS in Business, edited by James Pick, Hershey, PA: Idea Group Publishing, pp. 343-357.
- [4] Neufeld, D.J. and Thomson, K. (2003). NRG Investments: Choosing an Internet startup for venture capital financing. In Strategic Electronic Marketing: Managing E-Business, 2nd edition, edited by Brad Kleindl, South-Western College Publishing.
- [5] Neufeld, D.J. & Griffith, S. (2000). Isobord's Geographic Information System (GIS) Solution (reprint, Annals of Cases on IT 2000), in Organizational Achievement and Failure in Information Technology Management, Vol. 2, Chapter 6, edited by Mehdi Khosrowpour, Hershey, PA: Idea Group Publishing, 91-108.
- [6] Higgins, C.A., Duxbury, L.E. & Neufeld, D.J. (1997). Telework and the balance between work and family: is telework part of the problem or part of the solution? In The Virtual Workplace, edited by Magid Igarria and Margaret Tan, Hershey, PA: Idea Group Publishing, pp. 218-255.

RESEARCH – REFEREED CONFERENCE PROCEEDINGS

- [1] Neufeld, D.J. (2010). Understanding cybercrime. 43rd Hawaiian International Conference on System Sciences, Kauai, HI.
- [2] Wan, Z., Fang, Y. & Neufeld, D.J. (2008). Individual learning and performance in communities of practice. 41st Hawaiian International Conference on System Sciences, Kona, HI.

- [3] Dong, L., Neufeld, D.J., Higgins, C.A., Grant, K. (2007). Leadership in the ranks: An empirical study of the impact of middle and line managers under an enterprise systems implementation context. 3rd European Conference on Management, Leadership and Governance, Winchester, UK.
- [4] Neufeld, D.J. (2006). RBC Investments – Portfolio Planning Initiative (case), Administrative Science Association of Canada Conference, Banff, AB.
- [5] Neufeld, D.J., Wan, Z. (2006). Canadian Firearms Program (case), Administrative Science Association of Canada Conference, Banff, AB.
- [6] Fang, Y. & Neufeld, D.J. (2006). Should I stay or should I go? Worker commitment to virtual organizations. 39th Hawaiian International Conference on System Sciences, Kauai, HI.
- [7] Dong, L., Neufeld, D.J., & Higgins, C.A. (2005). Testing Klein and Sorra's innovation implementation model. Academy of Management Conference, Honolulu, HI. (Presentation.)
- [8] Colazo, J., Fang, Y., Neufeld, D.J. (2005). Exploring the effect of copyleft on free / open source software development process success. Americas Conference on Information Systems, Omaha, NB. *Best Paper Award
- [9] Neufeld, D.J. & Fang, Y. (2004). Asset management module selection (case). Administrative Sciences Association of Canada Conference, Quebec City, PQ.
- [10] Neufeld, D.J. & Fang, Y. (2004). Predicting telecommuter effectiveness. 37th Hawaiian International Conference on System Sciences, Kona, HI.
- [11] Dong, L., Neufeld, D.J. & Higgins, C. (2002). The iceberg on the sea: What do you see? Americas Conference on Information Systems, Dallas, TX.
- [12] Neufeld, D.J. & Tingling, P. (2002). Tandescic corporation – from CRM to PRM (case). Administrative Sciences Association of Canada Conference, Winnipeg, MB. *Best Case Award, runner-up.
- [13] Parent, M., Neufeld, D.J. & Gallupe, R.B. (2002). A longitudinal analysis of GSS use in the case method classroom. 35th Hawaiian International Conference on System Sciences, Kona, HI.
- [14] Neufeld, D.J., Dyck, B., Brotheridge, C. (2001). An exploratory study of electronic mail as a rich communication medium in a global virtual organization. 34th Hawaiian International Conference on System Sciences, Maui, HI. *Best Paper Nomination
- [15] Dong, L., Neufeld, D.J. (2001). Modeling Top Management Influence on Information Technology (IT) Implementation Effectiveness. American Conference of Information Systems, Boston, MA. *Best Paper Award
- [16] Neufeld, D.J. & Haggerty, N. (2000). Collaborative team learning in Information Systems: A pedagogy for developing team skills. Americas Conference on Information Systems, Long Beach, CA.
- [17] Neufeld, D.J. & Staples, D.S. (2000). An investigation of Information Systems topic coverage in IS versus functional area business journals. Americas Conference on Information Systems, Long Beach, CA.
- [18] Brotheridge, C., Dyck, B., Neufeld, D.J. (2000). Effect of new communications media in an international organization: Alternative explanatory models of change and continuity. Administrative Sciences Association of Canada Conference, Montreal, PQ.
- [19] Howell, J.M., Avolio, B.J. & Neufeld, D.J. (1999). A multi-level view of charismatic leadership: close-up and at a distance. Academy of Management Conference, Symposium, Chicago, IL. (Presentation.)
- [20] Howell, J.M., Neufeld, D.J. & Avolio, B.J. (1998). Charismatic and transformational leadership: advances in empirical research. Academy of Management Conference, Symposium, San Diego, CA. (Presentation.)
- [21] Neufeld, D.J., Pearson, J. (1998). Evergreening PCs in the Faculty of Management (case). Administrative Sciences Association of Canada Conference, Case Teaching Track, Saskatoon, SK.
- [22] Neufeld, D.J. (1995). The ethics of telework. Doctoral essay competition, runner up. ETHICOMP95 Conference, De Montford University, U.K.
- [23] Neufeld, D.J., Higgins, C.A. & Duxbury, L.E. (1994). A TQM evaluation of the telecommuting

option. Administrative Sciences Association of Canada Conference, Halifax, NS.

- [24] Neufeld, D.J. (1992). Mergers and MIS. Administrative Sciences Association of Canada Conference, Quebec City, PQ.
- [25] Clowes, K.C. & Neufeld, D.J. (1989). A comprehensive approach to integrating information technology into the accounting/information systems curriculum of an undergraduate business school program. Accounting Education Research Centre Conference, University of Lethbridge, Lethbridge, AB.

NON-REFEREED PUBLICATIONS

- [1] Neufeld, D., & Parent, M. (2000). From bricks to clicks: The risks & rewards, Ivey Business Journal, March/April, pages 72-77.
- [2] Neufeld, D., & Parent, M. (2000). The future according to Carly, Richard, Howard and John, Ivey Business Journal, March/April, pages 78-79.
- [3] Duxbury, L.E., Higgins, C.A., Neufeld, D.J. (1999). Tipping the balance – Teleworking and home life, Flexible Working, 4(3), 1 page.
- [4] Neufeld, D.J. & Higgins, C.A. (1995). Evaluation report on fleX-place, prepared for Xerox Canada. 90 pages.

NON-REFEREED PRESENTATIONS

- [1] Neufeld, D.J. (2005). Ivey's commitment to Asia in research and teaching. Award ceremony address, Chinese Government Award for Outstanding Doctoral Students, Chinese Consulate General, April 22.
- [2] Neufeld, D.J. (2005). The state of the art in enterprise systems. Presented to the Canadian Department of National Defence, Ottawa, Ontario, February.
- [3] Neufeld, D.J. (2003). Cutting your losses on IT projects. Presented to Executive CMA Program, Society of Management Accountants of Manitoba, May.
- [4] Neufeld, D.J. (1996). MIS: A view of the forest. Presented at the Manitoba Hydro Annual Midwest MV-90 Lodestar Users' Conference, Winnipeg, Manitoba, May 2-3.
- [5] Neufeld, D.J. (1993). Telecommuting in Canada, A Longitudinal Research Study. Presented at Digital Equipment of Canada, Home Canada Pilot Program, Toronto, Ontario, August 10.

TEACHING – MATERIALS

Registered:

- [1] Neufeld, D.J., Santora, J., (2013), "Virtual Teams at Ivey", Ivey case 9B13E024w, 9 pages; teaching note 9B13E024w, 7 pages.
- [2] Neufeld, D.J., Lopez Jimenez, L. (2012), "HTT Supercar", Ivey case 9B12E001, 19 pages; teaching note 8B12E001, 12 pages.
- [3] Neufeld, D.J., Dawn, Z. (2011), "Binnj on the Apple iPad (Graphic Novel Version)," Ivey case 9b11E033, 20 pages; teaching note 8b10E24, 7 pages.
- [4] Neufeld, D.J., Lopez Jimenez, L. (2011), "1-888-JUNK-VAN", Ivey case 9B11E025, 15 pages; teaching note 8B11E025, 9 pages.
- [5] Neufeld, D.J., Fung, T., Fang, Y., Wang, H. (2011), "Keda's SAP Implementation," Ivey case 9b11E001, 14 pages; teaching note 8b11E001, 9 pages.
- [6] Neufeld, D.J., Mark, K. (2011), "Binnj on the Apple iPad," Ivey case 9b10E024, 24 pages; teaching note 8b10E24, 7 pages. **Selected for 2011 CaseIT case competition, Simon Fraser University.*
- [7] Neufeld, D.J. (2010), "CAA Roadside App," Ivey case 9b10E022, 2 pages; teaching note 8b10E22, 2 pages.
- [8] Neufeld, D.J. (2010), "Open Text Corporation," Ivey case 9b10E021, 3 pages; teaching note 8b10E21, 2 pages.
- [9] Neufeld, D.J. (2010), "Mafiaboy," Ivey case 9b10E020, 3 pages; teaching note 8b10E20, 2

pages.

- [10] Neufeld, D.J. (2010), "Canada Health Infoway," Ivey case 9b10E019, 3 pages; teaching note 8b10E19, 2 pages.
- [11] Neufeld, D.J. (2010), "Mustang Music (A)," Ivey case 9b10E009w, 11 pages; teaching note 8b10E09w, 8 pages.
- [12] Neufeld, D.J. (2010), "Mustang Music (B)," Ivey case 9b10E010w, 2 pages; teaching note 8b10E09w, 8 pages.
- [13] Neufeld, D.J., Chandra, R. (2009), "Nuway Software," Ivey case 9B09E005w, 15 pages; teaching note 8B09E05w, 12 pages.
- [14] Neufeld, D.J., Bishop, P., Menor, L., Purdy, L., Rowe, G. (2009), "Sensory Technologies Video Case," 6 video segments; Ivey case 8B09M27, 9 pages, 82 mins.
- [15] Neufeld, D.J. & Wan, Z. (2006), "Canadian Firearms Program," Ivey Publishing Number 9B06E007, 15 pages; teaching note 8B06E07, 8 pages. **Selected for 2007 CaseIT case competition, Simon Fraser University.*
- [16] Neufeld, D.J. (2005), "RBC Investments – Portfolio Planning Initiative," Ivey Publishing Number 9B05E005, 14 pages; teaching note 8B05E005, 6 pages.
- [17] Neufeld, D.J. (2004), "IS strategy at the Toronto Stock Exchange," edited video presentation with Rowland Fleming, former President and CEO of the TSE, in support of Ivey case 9B00E005 ("IS strategy at the TSE"), 20 mins.
- [18] Neufeld, D.J. (2004), "Computer Crime," edited video presentation with Susheel Gupta, Department of Justice, Ivey Publishing Number 7B05E009, 20 mins.
- [19] Neufeld, D.J. & Fang, Y. (2003), "Asset Management Module Selection," Ivey Publishing Number 9B03E018, 9 pages; teaching note 8B03E018, 9 pages.
- [20] Neufeld, D.J. & Talwar, P. (2003), "Champion Products," Ivey Publishing Number 9B03E009, 11 pages; teaching note 8B03E009, 11 pages.
- [21] Neufeld, D.J. & Chettleburgh, J. (2003), "Personal Computer Security," Ivey Publishing Number 9B03E012, 4 pages.
- [22] Neufeld, D.J. & Fast, J. (2002), "The Navigators of Canada," Ivey Publishing Number 9B03E013, 21 pages; teaching note 8B03E013, 6 pages.
- [23] Neufeld, D.J. & Tingling, P. (2002), "Tandescic corporation – from CRM to PRM," Ivey Publishing Number 9B02E005, 12 pages; teaching note 8B02E005, 10 pages.
- [24] Neufeld, D.J. & Thomson, K. (2001), "NRG Investments: Choosing an Internet Startup for Venture Capital Financing," Ivey Publishing No. 9B01E018, 15 pages; teaching note 8B01E18, 5 pages.
- [25] Neufeld, D.J. & Pearson, J. (2001, 1998), "Evergreening PCs in the Faculty of Management," No. W-98-050-01, The Laurier Institute, Wilfrid Laurier University, Waterloo, Ontario, 7 pages; teaching note available from WLU, 5 pages.
- [26] Neufeld, D.J. & Parent, M. (2000), "Extreme Surfer's Guide to Web Search Engines," Technical Note, Ivey Publishing No. 9B00E015, 11 pages.
- [27] Compeau, D., Neufeld, D.J., Newson, E.F.P., Parent, M. & Schneberger, S. (2000), "Those !*@! Wireless Network Cards," Ivey Publishing No. 9B00E020, 5 pages.
- [28] Neufeld, D.J. & Dong, L. (2000), "Shanghai General Motors' SAP Implementation Team," Ivey Publishing No. 4B00E008, 18 pages; teaching note 8B00E08, 8 pages.
- [29] Parent, M., Neufeld, D.J. & Haggerty, N. (2000), "Information Systems Strategy at the Toronto Stock Exchange," Ivey Publishing No. 9B00E005, 12 pages; teaching note 8B00E008, 8 pages.
- [30] Szpiro, D. & Neufeld, D.J. (1996), "Learning Information Systems with Cases," available at www.ivey.uwo.ca/isworld/caselrn.html, 9 pages.
- [31] Neufeld, D.J. & Higgins, C.A. (1995), "Digital Canada's New Work Environment," Ivey Publishing No. 9-95-E007, 18 pages; teaching note 8-97-E007, 6 pages.
- [32] Neufeld, D.J. (1994), "Tutorial: Introduction to statistical software for business research," prepared for doctoral students, Richard Ivey School of Business, The University of Western Ontario, 6 pages.
- [33] Neufeld, D.J. (1994), "Tutorial: Getting started with OS/2 and SPSS for OS/2," prepared for

doctoral students, Richard Ivey School of Business, The University of Western Ontario, 7 pages.

- [34] Neufeld, D.J., Staples, D.S. & Huff, S.L. (1994), "Getting connected on the World Wide Web: a guide for PC and Apple Macintosh computers," International Conference on Information Systems, Vancouver, British Columbia, 19 pages.
- [35] Neufeld, D.J. (1994), "DR Inc. Medical-Surgical Division," Ivey Publishing No. 9-94-E003, 9 pages; teaching note 8-94-E003, 3 pages.
- [36] Staples, D.S., Neufeld, D.J. & Newson, P. (1994), "A Note on Information Systems Outsourcing," Ivey Publishing No. 9-94-E004, 12 pages.

TEACHING – COURSES

Undergraduate:

- o IS core (326-UWO, 3322-UWO, 9.200-U/M)
- o Technology Innovation (4543-UWO)
- o Ivey Client Field Project core (430-UWO)
- o Database Management Systems elective (406-UWO, 9.350-U/M)
- o Advanced Topics in MIS elective (9.425-U/M)

MBA:

- o IS core (526-UWO, 9.612-U/M)
- o Database Management Systems elective (606-UWO)
- o E-Business elective (626Q-UWO)

Executive MBA:

- o IS core (9556-, 556-, 626-, 627-UWO, 544-UVic/Thailand, 9.712-U/M)
- o E-Business elective (626-UWO)

Doctoral:

- o IS Special Field Seminar (852-UWO, co-taught)

TEACHING – COURSE DESIGN

- o Designed HBA Technology Innovation elective (4543-UWO, 2012-13)
- o Redesigned EMBA IS core (9556-UWO, 2007-08)
- o Redesigned EMBA curriculum with Term 2 team (EMBA-UWO, 2005-07)
- o Redesigned MBA/HBA IS core, with IS area group (526-, 326-UWO, 2004)
- o Designed MBA/HBA Database Management Systems elective (606-, 406-UWO, 2003)
- o Designed MBA E-commerce and the Internet elective (626-UWO, 2001)
- o Designed EMBA E-business elective, with Abhijit Gopal (626-UWO, 2001)
- o Designed Undergraduate four-course curriculum for MIS major (U/M, 1998)
- o Designed Undergraduate Database Management Systems elective (9.350-U/M, 1998)
- o Designed EMBA IS core Managing Information Technology (544-UVic, 1998)
- o Designed Undergraduate Advanced Topics in MIS elective (9.425-U/M, 1997)
- o Designed Undergraduate IS core (9.200-U/M, 1989)

TEACHING – STUDENT SUPERVISION

Ph.D. supervision:

- o Akbar Saeed, thesis advisory committee and acting supervisor (due to departure of primary supervisor), UWO, 2009-10
- o Zeying Wan, faculty advisor, UWO, 2004-08
- o Nathan Lupton, faculty advisor, UWO, 2006-07
- o Yulin Fang, primary thesis supervisor, UWO, 2002-06 (defended 11-9-2006),

Thesis: “Knowledge boundary spanning in virtual teams”

- Linying Dong, thesis co-supervisor, UWO, 1999-2003 (defended 11-10-2003), Thesis: “Management influence on IS implementation effectiveness”
- Andrew Gaudes, faculty advisor, U. of Manitoba, 1998-99

Ph.D. theses – internal examiner:

- Hannah Rasmussen, UWO (defended 7-11-2012), Thesis: “Nursing identity and the computer: The impact of care realities on information systems use”
- Akbar Saeed, UWO (defended 12-17-2010), Thesis: “Occasioning dialogic spaces of innovation: The pan-Canadian EHR, Infoway and the re-scripting of healthcare”
- Nicole Haggerty, UWO (defended 12-19-2003), Thesis: “Towards an understanding of post-training user learning through IT support”
- Helen Kelley, UWO (defended 8-20-2001), Thesis: “Attributional analysis of computer self-efficacy”
- Kathryn Brohman, UWO (defended 3-6-2000), Thesis: “Explaining variation in data warehouse usage: An interpretation perspective”

Ph.D. theses – external examiner:

- External reviewer, PhD thesis, Deakin University Australia (examined 12-2011, re-examined 9-2013)
- Ana Ortiz de Guinea Lopez de Arana, Queen’s University Canada (external examiner) (defended 7-24-2008), Thesis: “Alternative takes on IS post-adoption behaviors: The rational, the ecological, the emotional”

Ph.D. thesis proposal examinations:

- Liliana Lopez-Jiminez, UWO (defended 7-2-2013), Title: “Small Businesses, Technology Vendors and IT Encounters”
- Hannah Rasmussen, UWO (defended 2-24-2012), Title: “Interpretation of Information Systems Technology in the Healthcare Workplace”
- Shady Fraiha, UWO (defended 12-16-2010), Title: “Human Capital, Organizational Characteristics, and the Organizational Impact of Information Systems”
- Akbar Saeed, UWO (defended 7-7-2008), Title: “Telling Stories of Innovation: Visions of the Electronic Health Record & the Re-organization of Health Care”
- Israr Qureshi, UWO (defended 12-18-2007), Title: “Influence of Computer Mediated Communication on Social Capital: A Disaggregated Approach”
- Carlie Bell, UWO (defended 11-13-2007), Title: “The Gall of Gadgets in Groups: A Multilevel Investigation into How ICTs Influence Process Losses and Conflict in Groups”
- Phoebe Tsai, UWO (defended 9-11-2006), Title: “Social Influence on Individual Acceptance of Information Technology”
- Marie-Claude Trudel, UWO (defended 6-19-2006), Title: “Challenges to Personal Information Sharing in an Inter-organizational Setting”
- Yulin Fang, UWO (defended 11-8-2005), Title: “Knowledge Boundary Spanning in Virtual Teams”
- Louis Beaubien, UWO (defended 8-13-2004), Title: “Technology Transfer and Globalization”
- Teresa Marcon, UWO (defended 8-12-2004), Title: “Offshore IT Outsourcing: Toward a Holistic Understanding”
- Peter Tingling, UWO (defended 4-14-2003), Title: “Institutional Theory: Rationality and Myths of Technology Selection”
- Jane Gravill, UWO (defended 1-31-2003), Title: “Self-regulated Learning Strategies and Computer Software Training”
- Linying Dong, UWO (2-19-2002), Title: “Multilevel Analysis of Top Management Influence on ES Implementation Effectiveness”
- Nicole Haggerty, UWO (10-22-2001), Title: “Social Cognitive Theory and IT Support”

- Michael Wade, UWO (defended 4-2000), Title: “Exploring the Role of IS in Online Success: A Resource-based Analysis”
- Olga Volkoff, UWO (defended 12-9-1999), Title: “A Grounded Theory of Enterprise Application Software Implementation”
- Ph.D. comprehensive examinations:
 - 2012: 1 student (Lopez)
 - 2009: 1 student (Fraiha)
 - 2006: 4 students (Gronski, Qureshi, Rasmussen, Wan)
 - 2005: 2 students (Saeed, Wang)
 - 2004: 3 students (Bell, Fang, Trudel)
 - 2003: 3 students (Beaubien, Marcon, Tsai)
 - 2002: 2 students (Gravill, Tingling)
 - 1999: 3 students (Dong, Haggerty, Wade)
- Independent research study supervision:
 - Amanda Seifried, HBA faculty advisor (2010 – 2011)
Title: Case study, “Research In Motion: Managing Knowledge”
 - David Janzen, MBA faculty advisor (2004 – 2005)
Title: “Benchmarking IT usage at 100 large-scale daily newspapers”
 - Jared Fast, HBA faculty advisor (2001 – 2002)
Title: “Developing an integrated IS strategy for the Navigators of Canada”
 - Chris Brooks, HBA faculty advisor (2000 – 2001)
Title: “Nonprofit organizations and the drive for obsolescence”
- Case competitions & miscellaneous supervision:
 - Judge, CaseIT Case Competition, Simon Fraser University (2011)
 - Faculty advisor, Ivey HBA Case Competition Club (2010 – 2011)
 - Judge, London-Middlesex High School Entrepreneurial Challenge, CFDC (2003)
 - Judge, Ivey MBA Case Competition (2001)
 - Judge, Monitor Case Competition (2000)
 - Judge, Boston Consulting Group Case Competition (2000)
 - Faculty Coach (Ivey HBA team), EDS National Case Competition, Toronto, Ontario (1999)
(Ivey team won 3rd place)
 - Faculty advisor, Manitoba International Marketing Competition, University of Manitoba (1998)
 - Board Report evaluator, CMA Professional Program, Society of Management Accountants of Manitoba (1998)
 - Faculty advisor, Manitoba International Marketing Competition, University of Manitoba (1998)

SERVICE – INTERNAL

- Richard Ivey School of Business
 - HBA Academic Integrity Committee, 2013 – present
 - Ivey Research Ethics Subcommittee, 2011 – 2013
 - Teaching Workload Coordinator, IS area group, 2006 – present
 - Panelist on Teaching, Global Ivey Day, November 15, 2012
 - Information Systems Search Committee, October 2012 – June 2013
 - Management Science Search Committee, October 2012 – June 2013
 - Chair, Information Systems Search Committee, October 2011 – June 2012
 - Teaching Mentor to new faculty member Ning Su, 2010 – 2011
 - EMBA Term One Faculty Lead, 2010 – 2011
 - Chair, Ivey 2010 Retreat Planning Committee, February – May 2010
 - Chair, Information Systems Search Committee, October 2009 – June 2010

- Chair, E-filing Committee, August 2009 – December 2009
- Academic Director, Ivey Client Field Project (ICFP) program, 2007 – 2008
- EMBA Performance Evaluation Committee, 2007 – 2008
- Ph.D. Program Coordinator, IS area group, 2002 – 2006
- HBA/MBA Appeals Committee, 2000 – 2001, 2006
- E-leadership task force, 1999 – 2000

- The University of Western Ontario
 - UWO Senate, 2011 – 2013, 2013 – 2015
 - UWO Research Ethics Board, 2013 – present
 - Thesis Examining Board Chair, School of Graduate and Professional Studies, August 2009
 - Member, School of Graduate and Professional Studies, June 4, 2001 – present
 - Board member (Ivey representative), UWO Faculty Association (UWOFA), 2008
 - University Library Committee, 2001 – 2002
 - Regularly contribute to convocation ceremonies

- Miscellaneous
 - Curriculum Review Committee, Faculty of Management, The University of Manitoba, 1997-98
 - Supervisor, Website Development Project, Faculty of Mgmt, The University of Manitoba, 1996

SERVICE – EXTERNAL

- Journal paper reviews:
 - Journal of Management Information Systems (2013 x2, 2012 x2, 2011 x3, 2010 x2, 2009 x3)
 - Information & Management (2013 x5, 2012 x7)
 - Journal of Information Technology (2013)
 - Int'l Journal of Information Technology Management (2013)
 - Information Systems Research (2013, 2012, 2011, 2008, 2006, 1999)
 - MIS Quarterly (2013, 2007, 2006, 2005, 2001, 1992)
 - European Journal of Information Systems (2011, 2010, 2008)
 - Journal of the Association of Information Systems (2010, 2009, 2008)
 - Communications of the Association of Information Systems (2011, 2010)
 - Journal of Systems and Software (2011)
 - Data Base for Advances in Information Systems (2008, 2007)
 - Information Technology & People (2010)
 - Canadian Journal of Administrative Sciences (2005 x2)
 - IEEE Transactions on Engineering Management (2004)
 - INFORMS Transactions on Education (2004)
 - Journal of Business Research (2005)
 - Journal of Information Technology Cases and Applications (2003, 2003, 2001, 1999)
 - Management Research News (2008)

- Conference paper reviews:
 - International Conference on Information Systems (ICIS)
(2012 x4, 2011 x2, 2010 x2, 2008 x2, 2007 x2, 2005 x2, 2004 x2, 2001, 2000, 1994)
 - Hawaii International Conference on Systems Sciences (HICSS)
(2010 x4, 2009 x2, 2006 x2, 2005 x2, 2004 x2, 2003 x2, 2002, 1997)
 - Administrative Sciences Association of Canada (ASAC)
(2011, 2006 x2, 2004 x2, 2003, 1999, 1994)
 - Pacific Asia Conference on Information System (PACIS)
(2011)
 - International Conference on Supporting Group Work (ACM) (2001)
 - International Federation for Information Processing (IFIP) (1994)

- Grant proposals & other reviews:
 - External reviewer for promotion, Asper School of Business, U Manitoba (2012)
 - Hong Kong Research Grants Council (2012 x2)
 - Social Sciences and Humanities Research Council (SSHRC) (2006, 2001, 1994)
 - Handbook of Technology Management, John Wiley & Sons (chapter review 2007, 2005)
 - Assessor, IS course, Society of Management Accountants of Manitoba (1996)
 - Textbook Reviewer, Information Technology for Management, by Turban, McLean and Wetherbe, New York: John Wiley and Sons (1996)
- Editorships and chairing:
 - Associate Editor, Information & Management journal, two-year appointment (2012 – 2014)
 - Associate Editor, Breakthrough Ideas, ICIS conference (2012), Penang, Malaysia
 - Associate Editor, Connectivity and Collaboration, ICIS conference (2011), Shanghai, China
 - Associate Editor, Open Source & Open Collaboration, ICIS conference (2010), Saint Louis, MO
 - Associate Editor, Breakthrough Ideas, ICIS conference (2008), Paris, France
 - Associate Editor, Diversity in IS Research and Practice, ICIS conference (2007), Montréal, PQ
 - Session Chair, MIS Case Track, ASAC conference (2006), Banff, AB
 - Editorial Review Board, J of Information Technology Cases and Applications (1999 – 03)
 - Session Chair, MIS Case Track, ASAC conference (2002), Winnipeg, MB
 - Page Editor, ISWorld Network volunteers web page (1995 – 99)
 - Panelist, Systems Development Issues, ICIS conference (1998), Helsinki, Finland
 - Panelist, Information Systems Research Methods, ASAC conference (1994), Halifax, NS
- Community service:
 - Board member, Binnj Inc., London, ON (2010 – 2013)
 - Invited speaker, IT Leadership, Habitat for Humanity, Toronto, ON (Nov 2012)
 - Board member, Presence Church, London, ON (2009 – 2011)
 - Visiting case writer, CaseIT Competition, Simon Fraser University, Vancouver, BC (Feb 2011)
 - Board member & vice-chair, Pathways Skill Development and Placement Centre (2002 – 2005)
 - Committee member, CMA Canada Entrance Examination Committee, Society of Management Accountants of Canada (2003 – 2005)
 - Faculty advisor, Manitoba International Marketing Competition, University of Manitoba (1998)
 - Board report evaluator, CMA Professional Program, Society of Management Accountants of Manitoba (1998)
 - Member, Educational Services Committee, Society of Management Accountants of Manitoba (1996, 1997)